Scaling Smart, Not Big

Measurement excellence in challenging market ecosystems

Presented by

Barbara Henao

EMEA Analytics EVP, Choreograph









Irish brands that measure smarter are over twice as likely to beat their growth goals



Core's "Outlook 2023" report



Only 1 in 5 Irish brands feel "very confident" in their ability to link media investment to sales or business KPIs

IAB Ireland, 2023

The small market challenges













Data Fragmentation & Scale

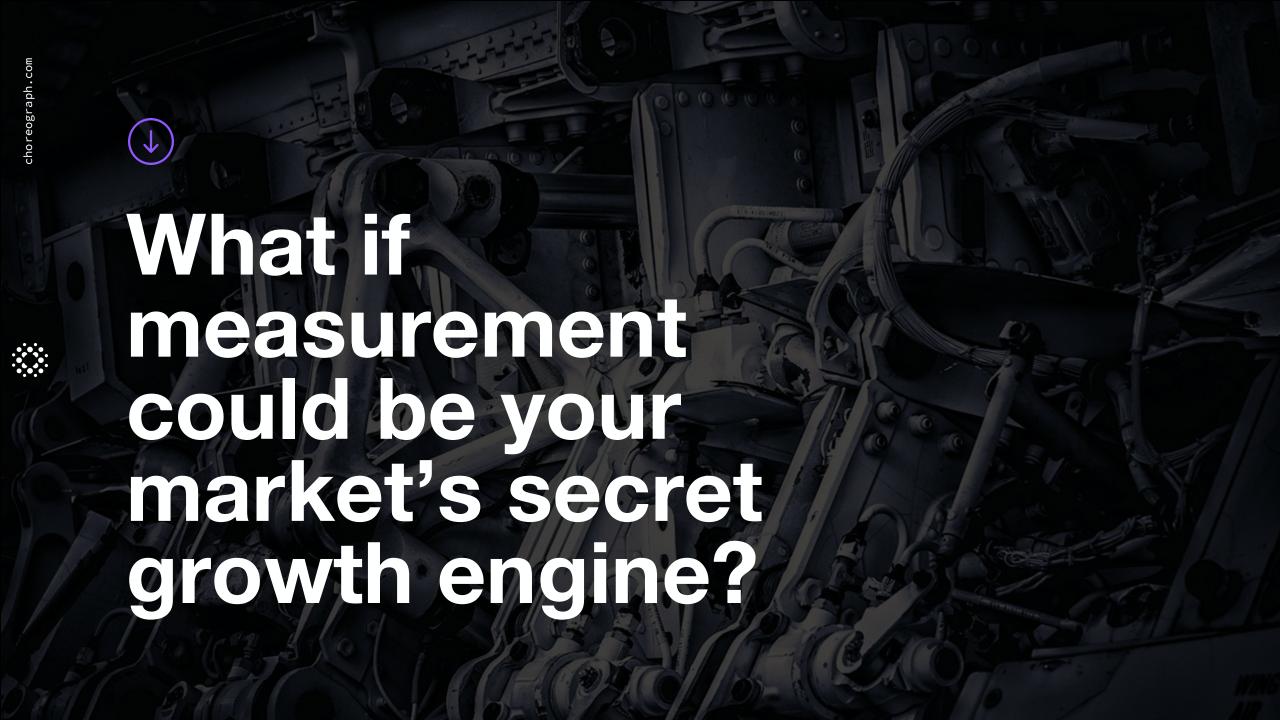
Privacy & Regulatory Concerns

Vendor & Market Limitations Resource Constraints

Cultural & Organisational Mindset

Siloes & Collaboration





Turning constraints into opportunity Small client increases ROI

The challenge

A small regional train services provider with a limited marketing spend and media data needed to PR.

The opportunity

Use econometric modeling on small data sets to supercharge the optimisation of the Marketing spend.

The applications

- Proved the incremental value of media to the shareholders
- Strategic budget allocation based on outcomes
- Informed campaign planning & phasing





First stop: Re-thinking measurement principles



Simplicity over complexity



Collaboration



Agility



Relevance



Simplicity

Principle #1: Simplicity

74%

of marketers say they're

drowning in data but starving for

insights

Many brands still optimise to Reach

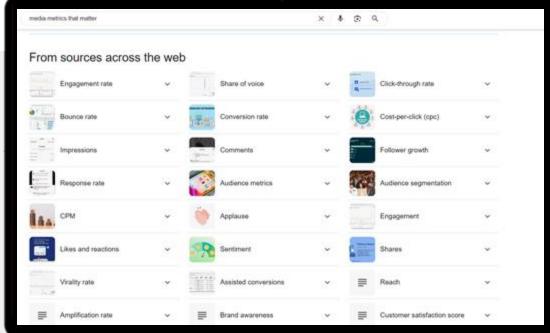
80%

of campaigns hit their Reach potential

25%

of campaigns break out in terms of effectiveness

Optimizing for traditional media metrics doesn't lead to profit optimization





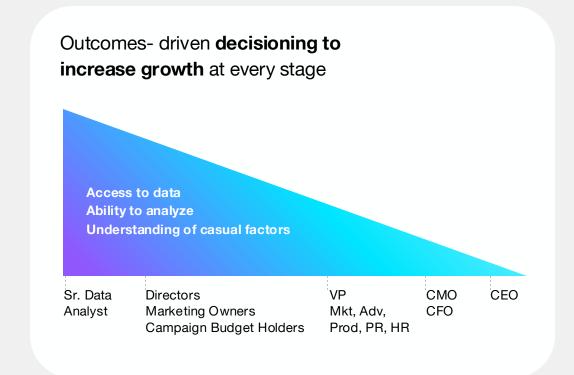


Less is more: simplify media reports to lead to actions

Deep focus on metrics that matter

Long term Value Portfolio New Repeat Customer Goals **Members Purchases** LTV Campaign **Direct Unit** Direct Direct Goals Sales Revenue **Profit** Media Quality Attention & Creative **Diagnostics** Quality Consideration **Impressions Short term Value**

What's in it for brands?







Principle #2 Collaboration

1 in 3 Brands regularly share measurement insights with partners

Internal Partners

Creating **collective intelligence** across your organisation significantly increases **Media Impact**



External Partners

Amplify Media Effectiveness intelligence joining forces **across the industry**

Media Platforms Industry bodies

Media Platforms Media Agencies





Unlocking industry-wide insights benefit local advertisers

thinkbox

Profit Ability 2:
The new business
case for advertising

Commissioned study

A vast study of advertising effectiveness

- £1.8 billion
- 10 media channels
- 141 brands
- 14 categories

Industry expertise

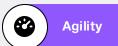
Market econometrics experts to create the ultimate media effectiveness databank

Re-usable framework

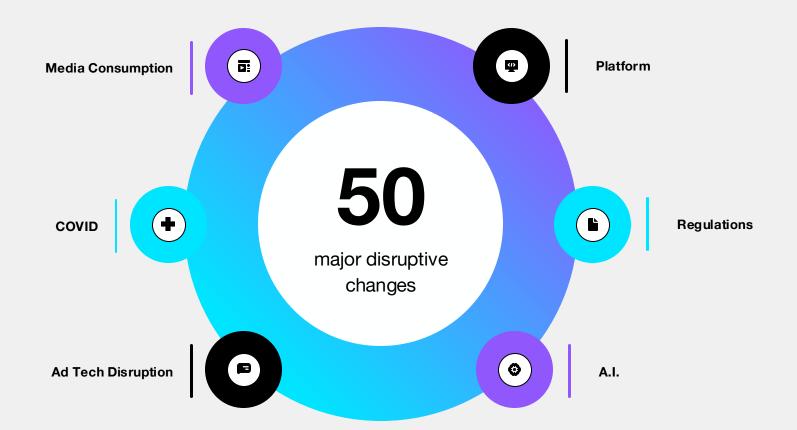
One tool accessible to all advertisers







Principle #3 Agility



1.5x ROI

Irish Brands that run frequent test & learn cycles

A strategic integration of a Test & Learn program unlocks an agile adoption - and course correction - to constant change in the advertising landscape





Test&Learn program integrated into Campaign Measurement

Case study

Improving media guidelines and best practices

2-3x

Higher success rate

+50%
Cost efficient

Metric	Display/Audio	Video	Social
Flighting	At least 4 weeks (overall campaign duration and per channel)		
Reach	50% (collectively - across the whole plan, not individual partners/channels)		
Creative Spend	75% of budget on passed creative		
eekly Frequency Target	4	3	3
AVOC	N/A	60%	APAC/EMEA >40%
Viewability	EMEA > 70%	90%	APAC/EMEA >70%





Principle #4 Relevance

41% of Irish brands feel existing tools fit their measurement needs

Components of Measurement strategy

Apply the right tool

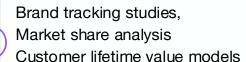


- Proving the value to shareholders
- Allocating budgets for growth



Is focus on building Brand Health?
Is it on gaining market share?

Are you operating across multiple brands?



Campaign

- Campaign allocation
- Campaign phasing



What is your campaign main KPIs (brand KPI vs lower funnel)?

What are you customer journeys?

Campaign attribution models

Brand lift studies

Econometric analysis

Tactical

- Identify growth levers in campaign
- Optimise campaign tactics



What metrics can be optimised in-flight? How many creative concepts will you be using?

A/B tests

Channel-level analytics
Creative analysis



Measurement manifesto



Simplicity over complexity



Collaboration



Agility



Relevance



Choose a **3-5 high- impact signals**—don't
get
lost in noise

Pool insights with partners to build a richer picture

Test and iterate quickly—learn from every signal, not just the big campaigns Tailor frameworks to local context and consumer behavior

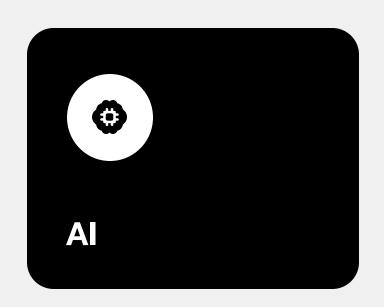
Validate your metrics that matter to ensure strong correlation with outcomes

Commit to a **Test & Learn agenda** & identify collaborations that will contribute to the program

Leverage results to evolve your media guidelines and KPI framework Prioritise Measurement to focus on areas with the largest investments

Second stop: Principles meet progress Measurement Innovations that unlock value







New methods



New signals

applications that drive significant performance improvements

01

Smarter Data Integration & Signal Detection

- Automated data unification
- Real-time micro-signal detection
- Privacy-first measurement tools

02

Advanced Attribution, Insights & Prediction

- ML-driven attribution & incrementality
- Predictive analytics & optimization
- Creative & audience insights

03

Agility & Continuous Optimization

- Automated, real-time reporting
- Faster test-learn-iterate cycles
- Human-in-the-loop validation

ΑI

Bringing AI in practice to supercharge creative power in media success



Machine Learning Model

Will this creative likely drive conversion or brand lift?

What creative elements contribute most to success?

What if I updated the creative?

+12.5%

Brand uplift

+-25%

50%

Reduction in waste



The AI promise

Considerations & watch outs



It takes time to train, refine and apply learnings





Don't underestimate the need for human expertise

Data strategy

Bad Data = No data

Invest in data science

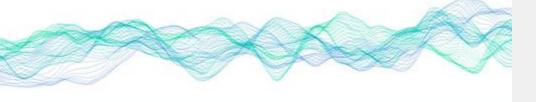
Trust, verify, evolve

Time to value

New methods

Innovation fueled by human expertise

The rise of synthetic data applications



Used in the place of real-world data when this data is either not readily available or in the case of experiments, like Geo-incrementality

The renaissance of MMM





Robyn

Open-source solutions promise a way to be more transparent and more privacy-compliant

Beware of the promise of plug & play solutions: human supervision is, of course, key

New methods

Strategic growth

Technology fueled by human expertise

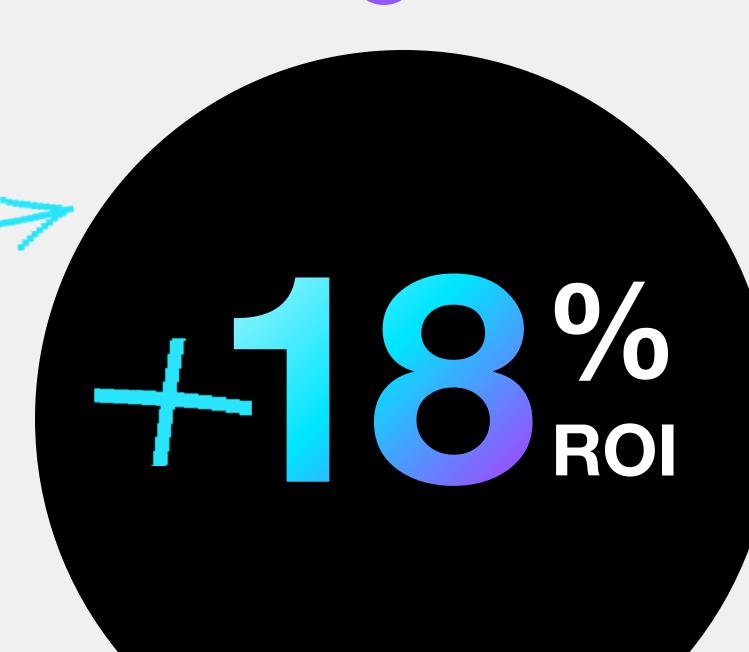


The Challenge

A beauty retailer doing classical MMM once a year,, which made it difficult to adjust media mix to fast evolving media environment.

The Opportunity

Increase speed to outcomes-based insights by combining advances in Bayesian modelling and Al to deliver rapid ROI results



New signals increase speed to action and value Optimising signals of performance



Sources of growth



Brand Data

Market/Category Data

Media Data

Outcome signals

Media signals

Creative signals

Audience signals

Strategic Budget allocation

Custom bidding algorithms

Creative production & optimization

Audience & value optimisations

Signals of Performance The New Fuel for Insight

The Challenge

+20%

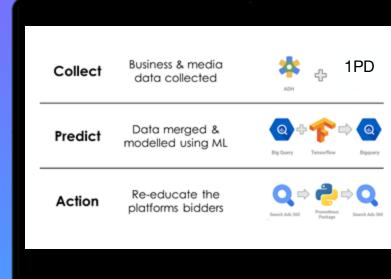
An online retailer with limited media spend looking to increase media returns and capitalise on their 1st party data.

Sales

The Opportunity

Leverage access to strong signals of intent on the retailer's website and offline purchases to build a value-based custom algorithm that optimises on value. +15%

ROAS





Scaling smart not big: take-aways

Data
Fragmentation
& scale

Privacy & Regulatory concerns

Vendor & Market Limitations

Cultural & Organisational mindset

Siloes & Collaboration

Rethink use of signals of performance

Use micro-signals to build a fuller picture & increase optimisations that matter

Future-proof Measurement

Use privacy-safe tools and ensure all measurement is GDPR-compliant.

Enhance local collaboration

Join industry initiatives to develop and share tailored measurement solutions

Foster a measurement culture

Champion data-driven wins, encouraging experimentation across teams.

Align measurement KPIs across partners

Create a shared "measurement manifesto" for you organisation

Resources constraints: Don't under-estimate Measurement ROI. Investing in relevant skills significantly impact your bottom line





Ready to turn Measurement into growth



choreograph.com