## Live Streaming & Brand Opportunity

ODR: WINNER of the 2018 IAB Europe Brand Effectiveness Award



### **Unparalleled expertise, unrivalled experience**









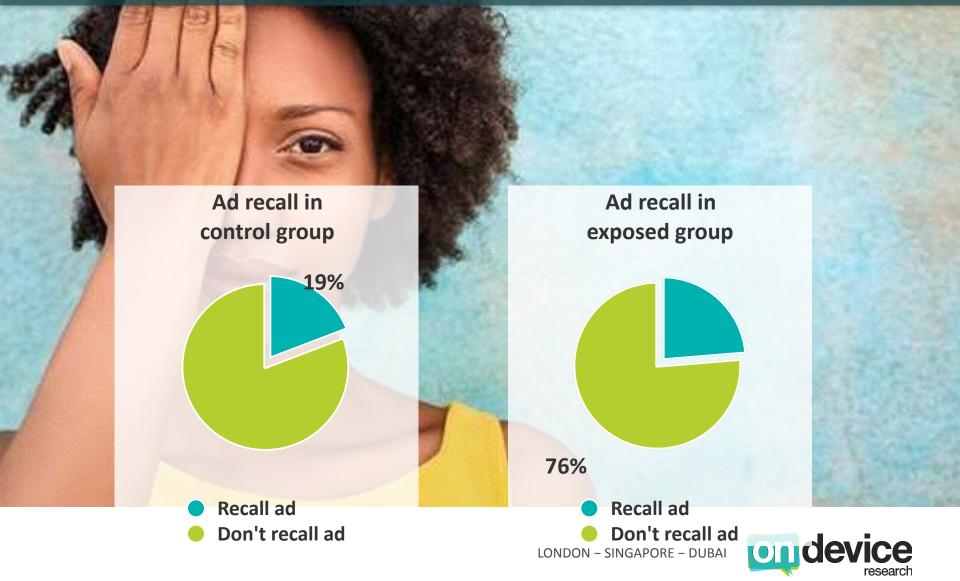
### An almost perfect correlation between self-reported intention on mobile surveys and actual action taken

% Lift (test vs control) 60% 50% 40% 30% 20% 10% 0% Discounter Forcer Purchase Intent Lift Footfall Lift

The Relationship Between Purchase Intent & Store Visitation



# The human memory is imperfect ... and research based on claimed recall or OTS is just as faulty



# Research: Live Streaming & Brand Opportunity



- Mobile survey, focusing on live streaming experience and habits
- 200+ respondents, 50/50 m/f, 18+, all streaming live video
- 20-minute interactive survey using our
  6x-faster ansr.io platform
- This is Irish data



## **Snapshot**





- The consumers
- Their habits
- The implications



How often do they stream live video?

84% say daily, and mainly (64%) on their smartphones





Daily live video streaming is an enormous opportunity to connect with consumers when they're making a choice to engage

And, as we know, smartphones are 'us', any positive connection stands a better chance of being received and acted on



#### And for how long, on average?

Around 1/10 watch for under 10 minutes or from 30-60 minutes, but almost a third watch for 10-30 minutes



# That 10-30 minute duration captures a lot of attention

Without knowing the impact of that duration (for which you need a cool agency like ODR), it appears it could be (or should be) a key target for brands



#### **Do they stream alone?**

No, not at all. More than half (53%) say they always live stream video with friends and family



Ever since the inception of the original NPS score many Halloweens ago, the importance of socializing brands has been recognized as fundamental to growing a brand franchise

Appears that live video streaming can play a key role here





Where do they stream from?

Half of those (49%) that stream live video do so from social platforms Others come from subscription sites (40%), gaming sites (33%) and TV networks (33%)

And, as usual, between 6-11pm

NDON – SINGAPORE – <mark>DUB</mark>A



Social sites remain key focal points for consumer engagement, and agencies like ODR have created a specific Social Media Impact solution to help companies understand the impact they get via Facebook and friends





What drives choice of what to stream?

Top 3:Content quality42%Speed of d/load39%Time of day39%



While we liked to have seen 'Just the mention of my brand name!' top that list, it's encouraging to see a need for quality in content Balancing quality and speed is always fundamental; understanding how time of day impacts as response appears also key





#### Most streamed?

TV series/episodes 40%Gaming sessions35%Sports30%How-to tutorials25%

And they do this while sitting at home (70%), and checking other social media (43%)



No surprises here. But good to a see a range of genres for brands to think about as they create or advertise via streamable video content

How-to tutorials are interesting; may represent consumer-generated content, and a opportunity for ground-level brand engagement





#### And, why do they stream?

# FOMO58%Catch up anywhere 56%



FOMO is great to see, because that's a tangible hook that brands can use to engage and retain share-of-voice

Apple do this brilliantly; the real question is when your brand isn't that innovative what can you do to keep with bated breath?





### Winner 2018 Brand Effectiveness

#### The Drum. Awards

### Winner 2018 OOH Attribution Effectiveness



### **Shortlisted 2018 Research Innovation Award**

